

Two-Way Radio Repair Request Form



Please include this form with your radios for repair to the address at the bottom of this form.
 Credit card payment is **REQUIRED** if Terms have not been pre-approved.
 Please contact us for more information. 952.469.5400 Option 5.

Version 13.3.19

Date:	PO Number:	Credit Card Number: (IF Required)	Exp Date: (IF Required)
Business Name:		Location No.:	Main Contact Name:
Address:			
City:		State:	Zip/Postal Code:
Phone Number:		Fax Number:	RMA #:
Main Contact's Email Address:			

RADIO INFORMATION:

See our Website for **CURRENT FLAT RATE REPAIR CHARGES** for Radios

Radio Model:	Serial Number:	Problem with Unit:*	Accessories Included:
1			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**
2			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**
3			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**
4			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**
5			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**
6			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**
7			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**
8			<input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Battery**

Radios with water damage or major physical damage may not be repairable - See Terms below.

BULK ITEMS FOR REPAIR:

Headsets Included (Quantity)	Chargers Included (Quantity)	
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SPECIAL INSTRUCTIONS & ADDITIONAL CHARGES:

On NON-FLAT RATE REPAIRS Call If Repair Exceeds:	*Return Non-Repairable Units <input type="checkbox"/>	**Return Defective Batteries <input type="checkbox"/>
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Customer's Special Instructions or Notes about Units to be Repaired:

***REPAIR TERMS:** All units deemed to be un-repairable due to water damage, physical abuse or customer refusal of repair quote will be recycled by AWC at no charge to the customer. If customer requires non-repairable units to be returned, please check the return radios check box above (in gray) and we will, at customer's expense, ship them back. Batteries returned for repair that are deemed to be defective or will no longer hold a charge after being analyzed will also be recycled by AWC at no charge to the customer. If customer would like all batteries returned, please check the "Do Not Recycle" box in the gray section above and we will return the defective batteries at customer's expense. See our website at www.advancedwireless.com for Full Terms and Prices.

SEND EQUIPMENT AND THIS FORM TO:

ADVANCED WIRELESS COMMUNICATIONS
 ATTN: Radio Support Services
 20809 Kensington Blvd
 Lakeville, MN 55044-8353
 952.469.5400 Option 5 or online at www.advancedwireless.com

REPAIR AUTHORIZATION

Authorized Signature:

Printed Name: