

# CURBSIDE SOLUTIONS



**ADVANCED  
WIRELESS**  
COMMUNICATIONS

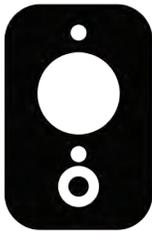
# STAND-ALONE CURBSIDE SOLUTIONS

AWC offers easy to deploy contact-less curbside solutions that are geared to make curbside pickup, quick, efficient and simple for both customers and team members. These solutions offer flexibility, scalability and unmatched communication options.



## UHF TWO-WAY CALL BOX

Powerful and easy to deploy, a two-way call box is placed in each curbside pickup parking space. The call boxes connect customers directly to team member's two-way radios and allow the customer to speak directly with team members to confirm their order. Order fulfillment is quick and convenient.



Customer presses talk button to connect directly to a team member's radio



Team member answers call on two-way radio and speaks directly with customer to confirm order



## TELEPHONE INTERCONNECT

As a contact-less pickup option, the customer calls a designated phone number that connects them to a curbside pickup team member. A processor is attached to an analog line that routes the call and broadcasts to the radios. The team member can talk directly with the customer over their two-way radio back to the customer's phone. Completely touch free, it eliminates delays and confusion with the convenience of a cell phone.



Customer dials dedicated analog extension



Call is routed, based on extension dialed, through AWC Telephone Interconnect system to specific team member's radio



Team member receives radio transmission and speaks to caller to confirm order details

# ODIN CURBSIDE SOLUTIONS

AWC offers additional solutions to ensure that you not only get the most out of your curbside pickup program, but enhance overall operations. Solutions like advanced team communication platforms, dwell monitoring, access control, and help buttons. The ODIN Retail Enterprise includes a real-time online dashboard, enterprise reporting and powerful integration capabilities. The ODIN Retail Enterprise puts all of your communication needs in one place.

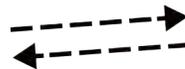


## ODIN TWO-WAY CALL BOX

Powerful and easy to deploy, a two-way call box is placed in each curbside pickup parking space. The call boxes are routed through ODIN RETAIL, which provides a real-time dashboard of active calls and powerful enterprise reporting on response times, extended waits and much more. The customer is connected directly to a team member's two-way radio which allows the customer to speak directly with team members to confirm their order.



ODIN captures call activity and routes calls to radios. Activity is captured for reporting on occurrences, response times and wait times



Team member answers call on two-way radio and speaks directly with customer to confirm order



View captured activity on online dashboard



LED sign displays active call information

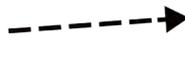


## ODIN SMS TEXT

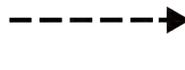
Customers can have a completely contact-less pick up experience by sending a text message that includes their order number to a designated phone number. The notification is sent to the ODIN Dashboard and alerts a team member over their two-way radio. The customer receives a return text message stating their order is being processed and will be delivered shortly. Built-in intelligence will notify the team member of customer location, based on the phone number dialed.



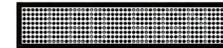
ODIN captures text activity and converts it into multiple workflows. Text is displayed on real-time dashboard and converts text-to-speech announcements over team member's radios.



Team member receives voice announcement on two-way radio



View captured activity on online dashboard



LED sign displays active call information

# ODIN RETAIL ENTERPRISE™

The ODIN Retail Enterprise™ system by Advanced Wireless Communications is a wireless based platform that delivers solutions to your challenges. ODIN delivers dependable technology that can communicate with two-way radios, smart phones and other devices so you can respond quickly to customers and keep staff connected. It can stand alone or be integrated into existing systems such as environmental, fire detection and access control to provide a single, easy to use communication platform. ODIN also includes access to an online dashboard to view daily reports on response times, extended waits and more.



SAMPLE DASHBOARD VIEW

## CUSTOMIZED CURBSIDE SOLUTIONS

Whether you are looking for a basic solution or a more robust solution, AWC is ready to deliver. Mix and match any of our solutions to ensure every consumer receives the best possible curbside experience. AWC solutions can easily be expanded to support your growing curbside demand. Customize your two-way call boxes and signage with your logo and brand colors.



[www.advancedwireless.com](http://www.advancedwireless.com)

(952) 469-5400 • (800) 475-5852

20809 Kensington Blvd, Lakeville, MN 55044

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